



Parties

This Service Agreement is for

a participant in the National Disability Insurance Scheme (Participant), and is made between:

Participant and/or Plan Nominee :..... NDIS number :.....

And

Provider : Sentinel Plan Management

This Service Agreement will commence on :.....

Plan Start Date:

Plan End Date:

The NDIS and this Service Agreement

This Service Agreement is made for the purpose of providing support under the Participant’s National Disability Insurance Scheme (NDIS) plan.

A copy of the Participant’s NDIS plan is attached to this Service Agreement [Y]

The Parties agree that this Service Agreement is made in the context of the NDIS, which is a scheme that aims to:

- support the independence and social and economic participation of people with disability, and
- enable people with a disability to exercise choice and control in the pursuit of their goals and the planning and delivery of their supports.

Service Provision

The Provider agrees to provide the Participant a **Plan Management** service for the period stated in the Participant’s NDIS Plan.

Responsibilities of Provider

The Provider agrees to:

- pay all service provider invoices which meet the NDIS 'reasonable and necessary' legislation on behalf of the Participant
- keep accurate records on the service provided to the Participant • communicate openly and honestly in a timely manner
- give the Participant the required notice if the Provider needs to end the Service Agreement (see 'Ending this Service Agreement' below for more information)
- protect the Participant's privacy and confidential information
- provide supports in a manner consistent with all relevant laws, including the National Disability Insurance Scheme Act 2013 and rules, and the Australian Consumer Law

Responsibilities of Participant and/or the Plan Nominee

The Participant and/or the Plan Nominee agrees to:

- inform the Provider about how they wish the supports to be delivered to meet the Participant's needs
- treat the Provider with courtesy and respect
- talk to the Provider if the Participant has any concerns about the supports being provided • give the Provider the required notice if the Participant needs to end the Service Agreement (see 'Ending this Service Agreement' below for more information), and
- let the Provider know immediately if the Participant's NDIS plan is suspended or replaced by a new NDIS plan or the Participant stops being a participant in the NDIS.

Payments

Sentinel Plan Management will seek payment for the provision of services which Sentinel Plan Management provides to the participant from NDIS.

Where the Participant has nominated Sentinel Plan Management to manage the funding for the NDIS supports provided to them, Sentinel Plan Management will receive invoices from the participants nominated provider and provide the Financial Intermediary services as per the NDIS Terms of Business for Plan Management providers.

Changes to this Service Agreement

If changes to the supports or their delivery are required, the Parties agree to discuss and review this Service Agreement. The Parties agree that any changes to this Service Agreement will be in writing, signed, and dated by the Parties.

Ending this Service Agreement

Should either Party wish to end this Service Agreement they must give 1 months' notice. If either Party seriously breaches this Service Agreement the requirement of notice will be waived.

Feedback, Complaints and Disputes

If the Participant and/or the Plan Nominee wishes to provide feedback, complaints or suggestions for improvements, they can contact Sentinel Plan Management via;

Phone: 0481021717 or

Email: contact@sntinelplanmanagement.com

If the Participant is not satisfied with their response from Sentinel Plan Management, the Participant can contact the National Disability Insurance Agency by calling 1800 800 110, or visiting ndis.gov.au for further information.

Contact Details

Participant and/or the Plan Nominee contact details:

Mobile :

Email :

Address:

Alternative contact person details:

Participant Date of Birth:

Sentinel Plan Management can be contacted on:

Mobile: 0481021717

Email : contact@sntinelplanmanagement.com

Agreement Signatures

The Parties agree to the terms and conditions of this Service Agreement.

Signature of Participant and/or the Plan Nominee

Name of Participant and/or the Plan Nominee

Date

Gurjant singh (Sonny)

Signature of Plan Manager

Name of Plan Manager: Gurjant singh

Date: 29/05/2021